Robert J. Sheppard Sheppard Rosen Law Firm 120 Montgomery Street Suite 2100 San Francisco, California 94104

Dear Bob,

On behalf of my mother and myself, I just wanted to thank-you personally for the support you provided to the two of us during the past two years in helping us successfully resolve our very difficult and painful family situation.

As you know, when we first came to you, both my mother and I were in quite a state of shock,...your soothing and confident manner quickly put us at ease. Your work in returning the deed to us in less than a month was phenomenal and your ongoing guidance, patience and understanding in the succeeding months allowed my mother to largely put her mind at rest as the twists and turns toward final resolution were encountered.

Of particular note was your ability to understand the situation and spare us as much as possible from unkind machinations from the other side, including, not the least, their last minute attempt to spring unwanted and time-consuming mediation on us.

I also personally appreciated your ability to "re-direct" me on those couple of occasions when I suggested paths that were not in our ultimate best interest. This type of counsel was among the most needed of all.

I would also like to thank your support staff for their kindness and attention during our visits to your office. They made us feel welcome and appreciated during times when it seemed no one else did.

Thanks for giving us our house and lives back.

Paul Holton